

# Phone Tracking System

## Client

The client is a leading provider of HIPAA compliant IT solutions for Health care practices. The client's experience and leadership allows customers to have access to a complete suite of Healthcare practice solutions compliant with HIPAA regulation. The client has been successful in consistently providing state-of-the-art technology with new features, regular updates and unparalleled customer service.

We at ICONMA provide software development and maintenance support to the client's Healthcare practice Application.

## Project

Web based Application Development

## Application

A web based message tracking system to help manage customer issues

## Technologies

Operating Systems	Windows 2000 Server
Software Environment	MS Visual Studio 6.0, Active Server Pages (ASP) VB Script
Other Technologies	Java Script, ADO/ODBC, IIS
DBMS	MS SQL Server 2000

## Application Description

This Application is an extension to the ModuleMD Application, which is a web-enabled application for healthcare practices.

The application is designed to automate the incoming messages to a healthcare practice for better management of information and provide faster response times for customer calls.

## The features of the application are

- New message Alerts
- Message forwarding facility
- Facility to store responses to the messages
- HIPAA compliant message Archival